



# Delivery Information

Natural Stone Veneer Limited  
Meadow Lane, Ellesmere Port, Wirral, CH65 4EA  
Tel 0843 289 8741  
Email [info@naturalstoneveneer.co.uk](mailto:info@naturalstoneveneer.co.uk)  
Web [www.naturalstoneveneer.co.uk](http://www.naturalstoneveneer.co.uk)

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## How your order will get delivered

Stock items are usually delivered within 3 to 5 working days from date of order

We will get in touch by phone or email once your order is placed to arrange a suitable delivery day

Ordered items may get delivered in more than one package

Smaller orders will usually get delivered via our courier network who should deliver directly to your door by 6pm

Larger orders will get delivered via our pallet network and will only get delivered to your kerbside by 6pm

Optional timed deliveries are available at an extra charge. Please call for details

Someone responsible must be available to accept and sign for the delivery

Re-delivery of any order will incur an additional delivery charge so please make sure you are in to accept delivery

Our full delivery policy is detailed in our terms and conditions

If you need any further clarification about our delivery procedure, please contact us for more details.

Kind regards

Natural Stone Veneer Ltd